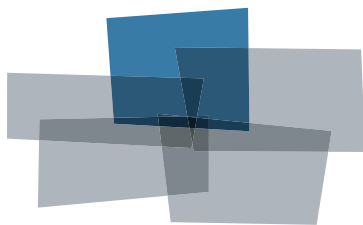


# Site Survey

*"What are my PBX assets?"*

Produced For  
**ABC Company**

Customer Number: **12345**  
Reflecting PBX Information from: **9/19/2008**



**Inventory**  
Configuration  
Performance  
Security  
Backup



## DISCLAIMER

The information contained in this document is based upon data retrieved remotely from a PBX system. Some of the information presented may be derived, in whole or in part, from this data. Inconsistent and/or incorrect programming of the PBX may cause these derivations to be inaccurate. For the sake of consistency in these reports, there may be cases in which a best-effort attempt is made to derive particular information based upon related data in the PBX. As the reporting facilities of the PBX's hardware and software improve, the enhanced data will lead to more accurate InfoPlus reports. Technical errors encountered during the remote transfer of data from the PBX may cause spurious results in the report. Bristol Capital, Inc. does not guarantee the accuracy of the information presented, although reasonable attempts have been and will continue to be made to ensure InfoPlus reports are as accurate as possible.

This report and the information contained herein is to be used only for the purposes intended. Any disclosure of the information contained herein to parties other than the subscriber of this service, or the organization whose information is represented, is strictly prohibited.

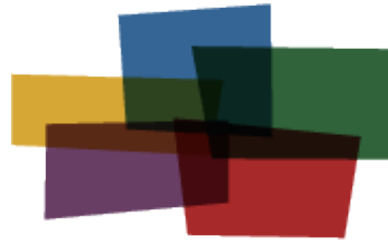
InfoPlus® is a registered trademark of Bristol Capital, Inc. Montvale, NJ  
Copyright © 1995-2009 Bristol Capital, Inc. All rights reserved.

All InfoPlus reports for the Avaya product line have been:



# Communications Management with InfoPlus

Regardless of the size or type of organization, there are a few basic concerns of every communications manager. InfoPlus services help address those various concerns through its integrated suite of reports and analyses.



**Inventory**  
**Configuration**  
**Performance**  
**Security**  
**Backup**

**Inventory** – This document, the InfoPlus Site Survey, is a detailed accounting of each of the major hardware and software components of a PBX system.

Concise and detailed, the Site Survey not only provides a knowledge base of purchased resources but it allows for effective asset management by specifying spare as well as used and total resources available.

The Site Survey also includes full Equipment Maps that diagram the hardware layout of the PBX. These allow you to assess the physical capacity of your carriers and circuit packs for growth or resource allocation needs. With part numbers, vintages, circuit pack types and capacities all shown, the Equipment Maps give you more information than you could get by physically looking at the PBX, all from a remote survey.

While the Site Survey is a logical starting point in gaining additional control over your telecommunications needs, one may quickly realize the need for an InfoPlus SourceBook. The SourceBook defines all the system programming that makes your communications system uniquely yours. Graphics of each set, identification of each software group (Call Pick-up, Intercom, etc.), Trunk Groups, call routing and even our service improving Action Items are assembled uniquely for your system.

Other services in the InfoPlus suite include:

## **Configuration – InfoPlus SourceBook**

- Details a PBX system's programming
- Graphics of each set and each button's feature or line assignment
- Lists of each defined group (Intercom, Call Pick-up, etc.)
- Clearly defines trunking, call routing and even Privilege Groups
- Service-improving Action Items are uniquely assembled for your system

## **Performance – InfoPlus Traffic Study**

- Consultative Report, not a "data dump"
- Supported by graphical representation of the "important" data
- Looks at Networks, Trunks, Consoles and even Processors
- Clear recommendations supported by factual data

## **Security – InfoPlus Security Audit**

- Detailed review of system's programming
- 83 computerized analyses
- Each analysis consists of Description, the Security Concern and Findings
- One hour of personal consultation is provided

## **Backup – InfoPlus Backup Service**

- Off-site backup of your PBX's configuration
- Available at any time for restoration through the internet

Please contact your telecommunications vendor for additional information about these services.



# Table of Contents

<b>1. System Summary</b> .....	<b>7</b>
<b>2. Software Inventory</b> .....	<b>8</b>
Software Version .....	8
Installed Patches .....	8
Customer Options .....	8
Capacities .....	10
<b>3. Hardware Inventory</b> .....	<b>14</b>
Media Gateways .....	14
Cabinets .....	14
Carriers .....	14
Circuit Packs .....	14
Station Equipment .....	15
Trunks .....	16
Data Modules .....	16
Miscellaneous .....	16
<b>4. Equipment Maps</b> .....	<b>17</b>
<b>5. Avaya Manufacturer Support Analysis</b> .....	<b>20</b>
Summary .....	20
Software Analysis .....	20
Cabinet/Carrier Analysis .....	20
Media Gateway Analysis .....	21
Card Analysis .....	21
Station Equipment Analysis .....	22
<b>6. Action Items</b> .....	<b>23</b>
Expansion/Upgrade Opportunity Action Items .....	23



# 1. System Summary

The System Summary presents basic PBX information that is useful for a high-level understanding of the switch. This includes the type of hardware and software installed, and port counts for various facilities in the PBX. This information may be used to ensure the accuracy of a maintenance contract covering this PBX.

**Account Name:** ABC Company

**Customer Number:** 12345

**Date of Survey:** 9/19/2008

**Hardware Model:** S8500

**Software Version:** R015x.00.0.825.0

**OS Kernel Version:** Linux 2.6.11-AV24 i686 i686 (Built: 10/04/2007)

**Offer Category:** A

**License Installed Date:** 03/04/2008

## Port Counts

Port Type	Equipped	Working	Spare
Analog Station	136	56	80
Digital Station	144	85	53
Attendant Console	-	1	-
IP Station	-	0	-
TTI Station	-	44	-
Analog Trunk	64	34	30
Digital Trunk	24	24	0
IP Trunk	5	5	0
Tone Detector	20	20	0
Data Module	-	13	-
<b>Totals</b>	<b>393</b>	<b>282</b>	<b>163</b>

## 2. Software Inventory

The Software Inventory section details the software and licenses that you have purchased, directly or indirectly, from Avaya. This includes the operating software of the PBX, updates to the software, optional features that have been purchased, and capacity licenses. This information is particularly useful during hardware or software upgrades, business expansions, security evaluations, and implementation changes.

### Software Version

The following software version is installed on your PBX:

**Software Version:** R015x.00.0.825.0

### Installed Patches

The following patches have been detected in your PBX:

#### Activated Patches

Patch ID	Hot/Cold	Description
00.0.825.0-00002	Cold	CMsim patch

#### Inactive Patches

Patch ID	Hot/Cold	Description
00.0.825.0-00001	Cold	simualtor patch

### Customer Options

The following customer options are enabled or disabled as part of the PBX's base operating software:

Enabled	Disabled
ASAI ENHANCED FEATURES	
CTI Stations	Increased Adjunct Route Capacity
Phantom Calls	
ASAI PROPRIETARY FEATURES	
Agent States	
CALL CENTER OPTIONAL FEATURES	
ACD	BSR Local Treatment for IP & ISDN
BCMS (Basic)	DTMF Feedback Signals For VRU
BCMS/VuStats Service Level	Forced ACD Calls
Business Advocate	Lookahead Interflow (LAI)
Call Work Codes	Multiple Call Handling (Forced)
Dynamic Advocate	Multiple Call Handling (On Request)
EAS-PHD	Service Level Maximizer
Expert Agent Selection (EAS)	VDN Return Destination
PASTE (Display PBX Data on Phone)	VDN of Origin Announcement
Reason Codes	VuStats
Service Observing (Basic)	VuStats (G3V4 Enhanced)

Enabled	Disabled
Service Observing (Remote/By FAC)	
Service Observing (VDNs)	
Timed ACW	
Vectoring (3.0 Enhanced)	
Vectoring (ANI/II-Digits Routing)	
Vectoring (Basic)	
Vectoring (Best Service Routing)	
Vectoring (CINFO)	
Vectoring (G3V4 Advanced Routing)	
Vectoring (G3V4 Enhanced)	
Vectoring (Holidays)	
Vectoring (Prompting)	
Vectoring (Variables)	
<b>OPTIONAL FEATURES</b>	
A/D Grp/Sys List Dialing Start at 01	ARS/AAR Dialing without FAC
ARS	ATM WAN Spare Processor
ARS/AAR Partitioning	Async. Transfer Mode (ATM) PNC
ASAI Link Core Capabilities	Async. Transfer Mode (ATM) Trunking
ASAI Link Plus Capabilities	Attendant Vectoring
ATMS	Audible Message Waiting
Abbreviated Dialing Enhanced List	Authorization Codes
Access Security Gateway (ASG)	CAS Branch
Analog Trunk Incoming Call ID	CAS Main
Answer Supervision by Call Classifier	Change COR by FAC
Computer Telephony Adjunct Links	Cvg Of Calls Redirected Off-net
Emergency Access to Attendant	DCS (Basic)
Enable 'dadmin' Login	DCS Call Coverage
Enhanced Conferencing	DCS with Rerouting
Enhanced EC500	DS1 Echo Cancellation
Hospitality (Basic)	DS1 MSP
IP Attendant Consoles	Digital Loss Plan Modification
IP Stations	ESS Administration
IP Trunks	Enterprise Survivable Server
ISDN Feature Plus	Enterprise Wide Licensing
ISDN-PRI	Extended Cvg/Fwd Admin
ISDN/SIP Network Call Redirection	External Device Alarm Admin
Media Encryption Over IP	Five Port Networks Max Per MCC
Multifrequency Signaling	Flexible Billing
Multimedia Call Handling (Basic)	Forced Entry of Account Codes
Multimedia Call Handling (Enhanced)	Global Call Classification
Personal Station Access (PSA)	Hospitality (G3V3 Enhancements)
Port Network Support	ISDN-BRI Trunks
Private Networking	Local Survivable Processor
Processor Ethernet	Malicious Call Trace

Enabled	Disabled
Restrict Call Forward Off Net	Mode Code for Centralized Voice Mail
Secondary Data Module	Multimedia IP SIP Trunking
System Management Data Transfer	Multinational Locations
TN2501 VAL Maximum Capacity	Multiple Level Precedence & Preemption
Terminal Trans. Init. (TTI)	Multiple Locations
Usage Allocation Enhancements	PNC Duplication
	Posted Messages
	Processor and System MSP
	Remote Office
	Station and Trunk MSP
	Station as Virtual Extension
	Tenant Partitioning
	Time of Day Routing
	Uniform Dialing Plan
	Wideband Switching
	Wireless
QSIG OPTIONAL FEATURES	
	Basic Call Setup
	Basic Supplementary Services
	Centralized Attendant
	Interworking with DCS
	Supplementary Services with Rerouting
	Transfer into QSIG Voice Mail
	Value-Added (VALU)

## Capacities

The following software capacity licenses have been purchased and installed as part of the PBX's operating software:

Description	Limit	Used	Available
AAR/ARS			
AAR/ARS Patterns	999	1	998
Inserted Digit Strings	3000	0	3000
ABBREVIATED DIALING (AD)			
AD Entries Per System	250000	35	249965
AD Personal Lists Per System	20000	0	20000
ADJUNCT SWITCH APPLICATION INTERFACE (ASAI)			
Active Controlling Associations	32000	0	32000
Notification Requests	10000	0	10000
Simultaneous Active Adjunct Controlled Calls	8000	0	8000
ATTENDANT SERVICE			
Attendant Positions	414	0	414
Authorization Codes	90000	0	90000
Queue Length	4435	0	4435
Queue/Call Status Buttons	27764	0	27764

Description	Limit	Used	Available
<b>BASIC CALL MANAGEMENT SYSTEM (BCMS)</b>			
BCMS Measured ACD Members	40000	316	39684
BCMS Measured Agents	3000	79	2921
BCMS Measured Splits/Skills	600	12	588
BCMS Measured VDNs	512	6	506
<b>CALL COVERAGE</b>			
Call Pickup Groups	5000	0	5000
Call Records	15424	-	-
Coverage Answer Groups	1000	0	1000
Coverage Paths	9999	0	9999
<b>CALL VECTORING/CALL PROMPTING</b>			
BSR Application-Location Pairs Per System	2560	0	2560
Background BSR Poll VDNs	5	0	5
Maximum Number of Expanded Meet-me Conf. Ports	0	0	0
Meet-me Conference VDNs per system	1800	0	1800
Meet-me Conference vectors per system	999	0	999
Total Vector Directory Numbers	20000	86	19914
Total Vectors Per System	2000	7	1993
Vector Comment Steps (non-blank)	10000	0	10000
<b>CONCURRENT REGISTRATION COUNTS</b>			
IP Attendant Consoles	10	0	10
IP Stations	12000	0	12000
IP Stations in TTI State	-	0	-
Remote Office Stations	0	0	0
Unauthenticated H.323 Stations	10	0	10
<b>DATA PARAMETERS</b>			
Administered Connections	128	0	128
Alphanumeric Dialing Entries	1250	0	1250
<b>DIAL PLAN</b>			
Digital Data Endpoints	7500	0	7500
Expansion Port Networks	64	2	62
Extensions	55733	873	54860
Facility Busy Indicators	27764	0	27764
Miscellaneous Extensions	32508	99	32409
UDP Extension Records	80000	0	80000
<b>HUNT GROUPS, SPLITS, OR SKILLS</b>			
Administered Logical Agent-Skill Pairs	180000	920	179080
Administered Logical Agents	20000	280	19720
CMS Measured ACD Members	100000	316	99684
Dynamic Queue Slots Per System	15000	20	14980
Group Members Per System	100000	316	99684
Groups/Splits/Skills	2000	12	1988
Intercom Groups Per System	256	0	256
Logged-In ACD Agents	7000	79	6921

Description	Limit	Used	Available
Logged-In Advocate Agents	1000	0	1000
Logged-In IP Softphone Agents	7000	0	7000
Logged-In SIP EAS Agents	10	0	10
Modem Pool Groups Per System	63	0	63
Personal CO Line (PCOL) Trunk Groups	200	0	200
Queue/Call Status Buttons	27764	0	27764
RECORDED ANNOUNCEMENTS/MUSIC/AUDIO SOURCES			
Administered Announcement Files	12000	0	12000
Analog Queue Slots	1000	0	1000
Media Gateway vVAL Sources	1	0	1
TN2501 VAL Boards	128	0	128
TN2602 Boards with 320 VoIP Channels	128	0	128
TN2602 Boards with 80 VoIP Channels	128	0	128
TEMPORARY SIGNALING CONNECTIONS (TSC)			
Administered TSCs	250	0	250
NCA-TSC Calls	999	0	999
TRUNKS			
Ad-hoc Video Conferencing Ports	0	0	0
Administered IP SoftPhones	-	5	-
Auto Moves Stations	5000	0	5000
Customized Button Labels	100000	0%	100%
DS1 Circuit Packs	522	8	514
DS1 With Echo Cancellation	522	0	522
H.323 Trunks (included in 'Trunk ports')	10	0	10
ICHT For ISDN/SIP Trunks	9999	0	9999
ISDN BRI Endpoint And Trunk Ports	7000	0	7000
ISDN CBC Service Selection Trunks	200	0	200
Off-PBX Telephone - OPS	10	3	7
Off-PBX Telephone - EC500	10	0	10
Off-PBX Telephone - PBFMC	10	0	10
Off-PBX Telephone - PVFMC	10	0	10
Off-PBX Telephone - SCCAN	10	0	10
Off-PBX Telephone Memory (units)	2079000	0	100
Other Stations	-	280	-
Radio Controllers	0	0	0
Remote Office Trunks (included in 'Trunk ports')	0	0	0
SBS Stations	500	0	500
SBS Trunks (included in 'Trunk ports')	1000	0	1000
SIP Trunks (included in 'Trunk ports')	10	5	5
Station Button Memory (units)	23256000	0%	100%
Station Capacity	2400	495	1905
Station Records	36000	775	35139
Station and Trunk Ports	48000	692	47308
Stations (includes BRI stations)	-	495	-

<b>Description</b>	<b>Limit</b>	<b>Used</b>	<b>Available</b>
TTI Ports	-	0	-
Team button / Monitored stations	6000	0	6000
Trunk Groups	2000	5	1995
Trunk Ports	12000	197	11803
Video Capable H.323 Stations	10	0	10
Video Capable IP Softphones	10	0	10
Wireless Terminals	0	0	0
XMOBILE Stations	10	0	10

## 3. Hardware Inventory

The Hardware Inventory section details the PBX hardware and telephones that you have purchased. This includes the cabinets, carriers, media gateways, circuit packs, and stations. To provide a complete inventory of physical assets, we also include a list of the trunks programmed in the PBX. In cases where the PBX data implies additional hardware is installed, it will be listed in the Miscellaneous section. This information is particularly useful for hardware or software upgrades, business expansions, multi-site inventory control, and hardware repairs.

### Media Gateways

The following Media Gateways have been detected in your PBX:

Gateway Number	Type	Name	Serial #	Firmware	Hardware Vintage	MAC Address
1	g350	DEPARTMENT A	01IS11111111	24.17.0	1	00:0a:0b:0c:0d:0e

### Cabinets

The following cabinets have been detected in your PBX:

Cab. Number	Type
1	S75XE

### Carriers

The following carriers have been detected in your PBX:

Cab. Number	Carrier	Type
1	A	control
1	B	port
1	C	port

### Circuit Packs

The following control and service circuit packs have been detected in your PBX:

Quantity	Part #	Vintage	Description
1	TN777B	000021	NETWORK CONTROL
1	TN790	000012	PROCESSOR
1	TN765	000016	PROCR INTERFACE 1
1	TN748C	000005	TONE DETECTOR
1	TN748C	000007	TONE DETECTOR
1	TN2182B	000001	TONE/CLOCK

The following power supplies have been detected in your PBX:

Quantity	Part #	Description
No Power Supplies Listed by PBX		

The following port circuit packs have been detected in your PBX:

Quantity	Part #	Vintage	Description	Used	Spare	Total
1	1T2LIMAP	HW03 FW061	ANA IMM	1	2	3
1	MM711AP	HW27 FW065	ANA MM	8	0	8
1	TN742	000010	ANALOG LINE	2	6	8
1	TN742	000016	ANALOG LINE	5	3	8
6	TN742	000018	ANALOG LINE	27	21	48
1	TN742	000019	ANALOG LINE	6	2	8
1	TN746	000018	ANALOG LINE	12	4	16
1	TN746B	000009	ANALOG LINE	0	16	16
2	TN746B	000010	ANALOG LINE	4	28	32
1	TN747B	000004	CO TRUNK	8	0	8
1	TN747B	000008	CO TRUNK	8	0	8
2	TN747B	000013	CO TRUNK	0	16	16
1	TN747B	000018	CO TRUNK	0	8	8
1	MM312AP	HW01 FW004	DCP MM	16	8	24
1	TN753	000010	DID TRUNK	4	4	8
1	TN753B	000001	DID TRUNK	6	2	8
5	TN754	000014	DIGITAL LINE	31	9	40
2	TN754	000015	DIGITAL LINE	3	13	16
2	TN754B	000002	DIGITAL LINE	10	6	16
2	TN754B	000004	DIGITAL LINE	11	5	16
4	TN754B	000016	DIGITAL LINE	20	12	32
1	TN767E	000008	DS1 INTERFACE	24	0	24

## Station Equipment

The following stations have been detected in your PBX:

Station Type	Total
2500	90
7403D	1
7406+	62
7406D	6
7407+	1
7407D	2
7410+	1
7444D	9
8110	1

## Trunks

The following trunks have been detected in your PBX:

Quantity	Trunk Type
5	sip
192	tie

## Data Modules

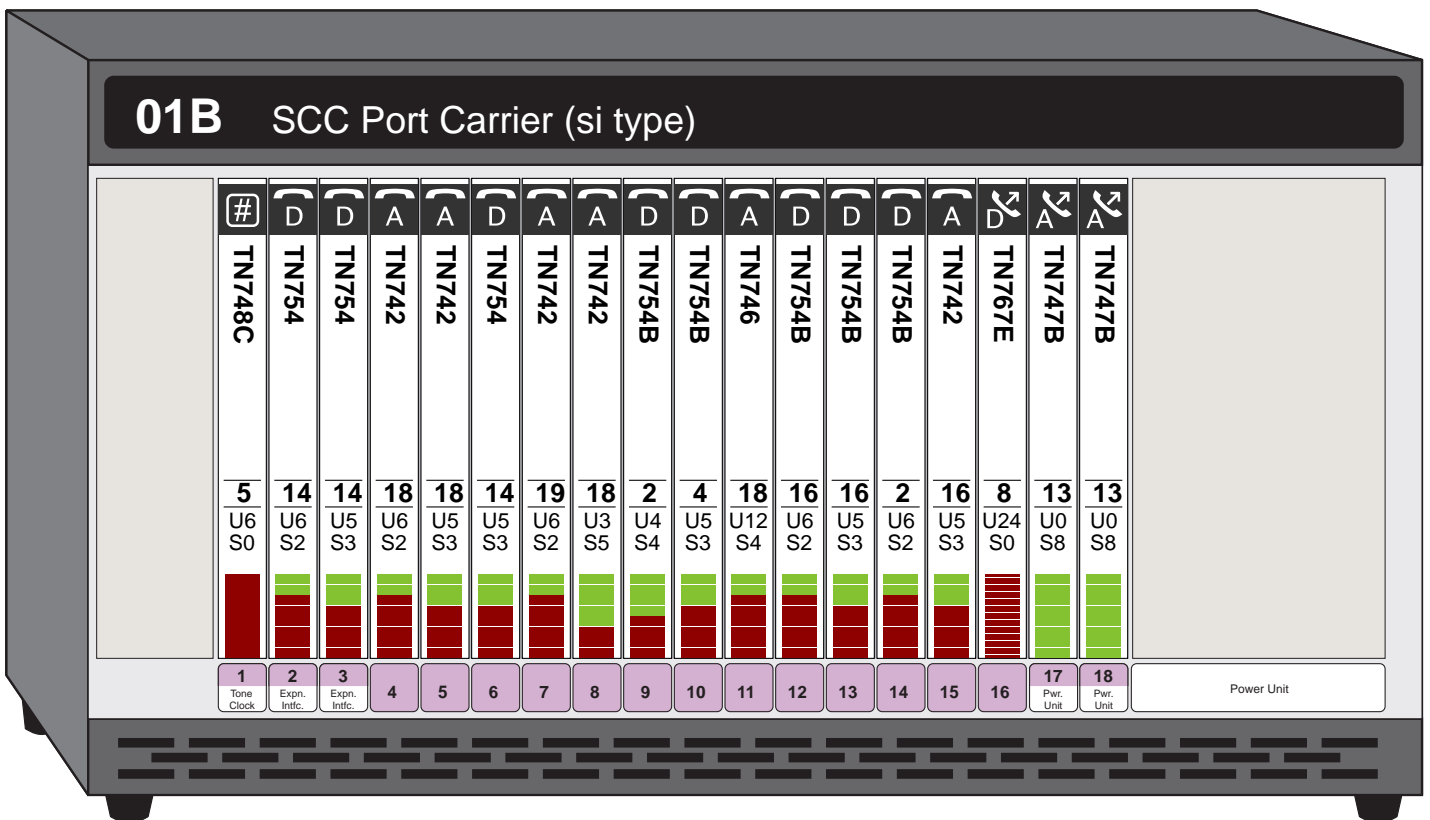
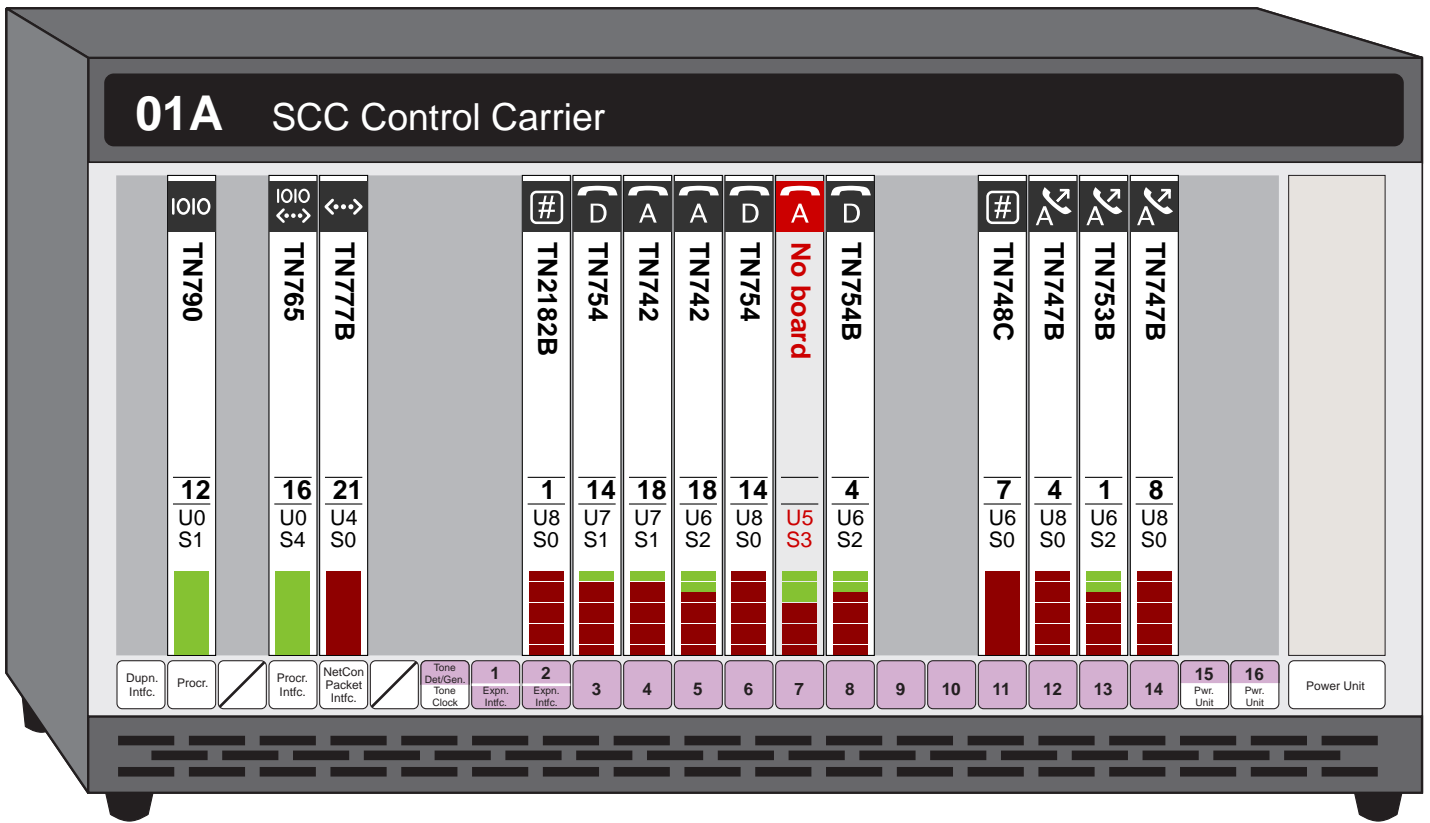
The following data modules have been detected in your PBX:

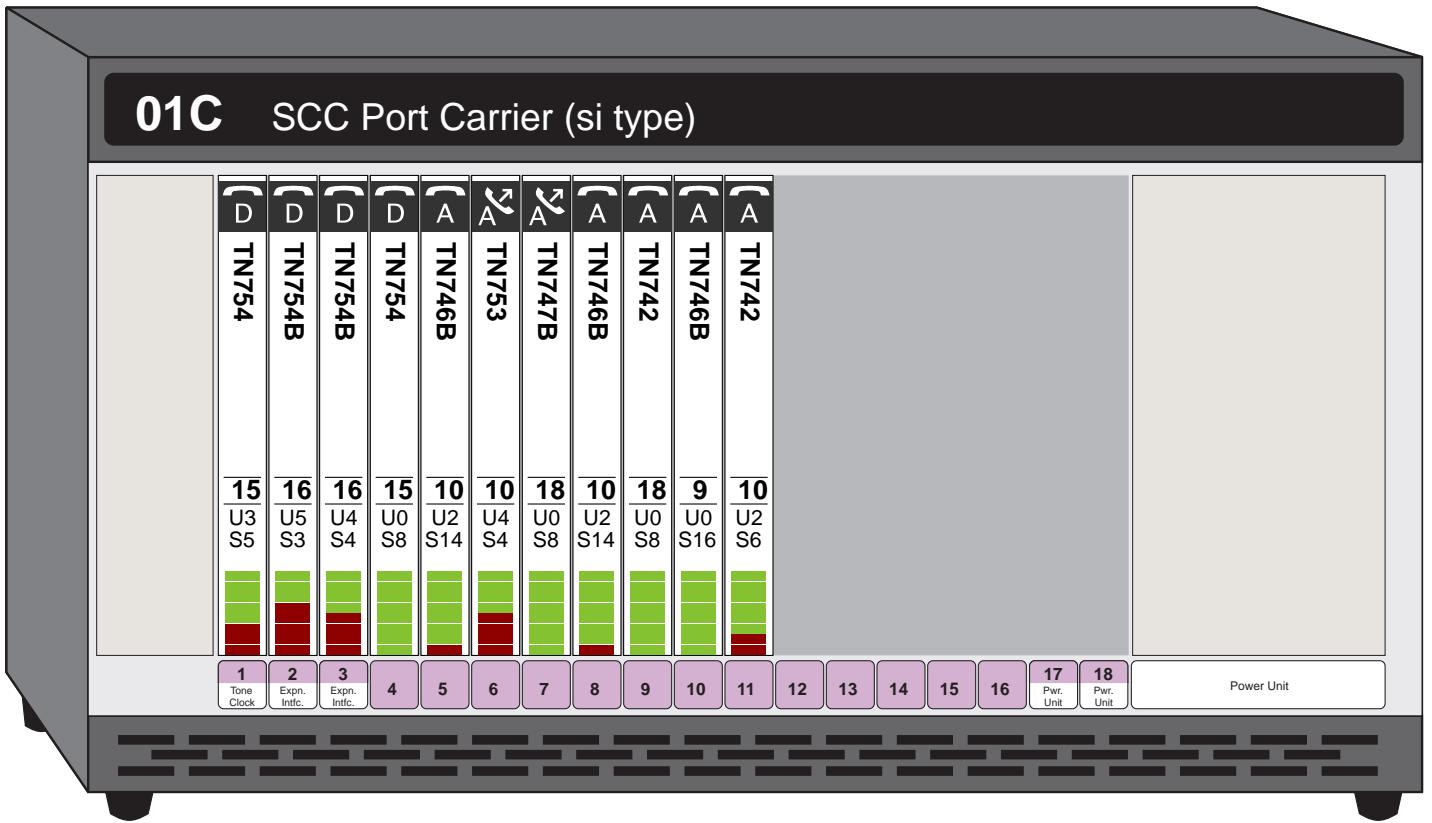
Quantity	Data Module Type
8	netcon
5	pdm
8	procr-intf

## Miscellaneous

1 board is configured in software, but physically missing from your PBX. See equipment maps.







## 5. Avaya Manufacturer Support Analysis

The Avaya Manufacturer Support Analysis helps you determine which aspects of your PBX system are no longer supported by the manufacturer. Various products have been classified as End of Manufacturer Support, including Systems, Cabinets/Carriers, Media Gateways, Cards, Stations, and System Software. For each aspect of your PBX, the report includes a summary of the pieces of equipment included in your system, along with their current support rating, future rating if available, and data to assist you in assessing the impact of that part on your overall PBX. Please note that this report reflects PBX data and Avaya's support status and policies at a particular point in time (9/19/2008). Every effort has been made to ensure that the support status for every Avaya part is both current and complete. There may, however, be pieces of hardware in your PBX for which there is no known support rating. These situations will be noted in each section.

### Summary

**Account Name:** ABC Company  
**Customer Number:** 12345  
**Overall Impact Rating:** Medium

Either currently or within nine months Cabinets, Carriers, Media Gateways, or Cards will be classified End Of Manufacturer Support; or the System or its Software will be classified End of Sale.

### Software Analysis

#### Your System

**Your current major software release is:** Communications Manager 5  
**Status:** Current

#### Impact

##### Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Bug Fixes and Security Updates will be released as needed.

### Cabinet/Carrier Analysis

#### Your System

Cabinet Type	# of Cabinets	# of Affected Carriers	# of Cards	# of Used Ports	Support Rating
S75XE	1	3	42	205	End of Manufacturer Support

#### Impact

##### End of Manufacturer Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts are not available. Repairs may be delayed or require upgrades.
- Avaya Global Services Maintenance Agreement may be available at extra cost, if the End of Service Agreement Eligibility has not been reached.

## Media Gateway Analysis

### Your System

Type	# of MGs	# of Cards	# of Used Ports	Support Rating
G350	1	3	25	Current

### Impact

#### Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

## Card Analysis

### Your System

Type	Description	# of Cards	# of Used Ports	Support Rating
MM711AP	Analog Media Module	1	8	Current
TN2182B	Tone/Clock Card	1	8	End of Sale (Will be End of Manufacturer Support on 2/5/2010)
TN790	Processor Card	1	N/A	End of Manufacturer Support

There are Card types present in your system for which we have insufficient Manufacturer Support data from Avaya, and are therefore not listed here. Refer to the Hardware Inventory section for a complete list of hardware if necessary.

### Impact

#### Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

#### End Of Sale

- Product is no longer offered for sale, but is still fully supported.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Manufacturer Support is generally available for three years after the announced End Of Sale date.
- Replacement Parts are generally available.

#### End of Manufacturer Support

- Product is no longer available for purchase, and is not supported.
- Remote or On Site support is not available.
- Replacement Parts are not available. Repairs may be delayed or require upgrades.
- Avaya Global Services Maintenance Agreement may be available at extra cost, if the End of Service Agreement Eligibility has not been reached.

## Station Equipment Analysis

### Your System

Type	# of Sets	Support Rating
2500	85	Current
7403D	1	Current
7406+	62	Current
7406D	6	Current
7407+	1	Current
7407D	2	Current
7410+	1	Current
7444D	9	Current

There are Station types present in your system for which we have insufficient Manufacturer Support data from Avaya, and are therefore not listed here. The current level of support couldn't be determined for the following Station types found in your system: 8110. Refer to the Hardware Inventory section for a complete list of hardware if necessary.

### Impact

#### Current

- Product is currently offered for sale and has full Manufacturer support.
- Remote or On Site support is available for per-incident customers.
- Avaya Global Services Maintenance Agreement coverage is available.
- Replacement Parts are available.

## 6. Action Items

The Action Items highlight capacity issues and upgrade opportunities related to both software and hardware.

This section addresses hardware and software capacity issues, as well as upgrade and expansion opportunities. For example, we will alert you to used software licenses exceeding 85% of available capacity, and used hardware ports exceeding 97% of installed capacity. In addition, other issues related to non-current software may be raised. This information should help you plan for future growth, and avoid unanticipated delays and costs due to lack of sufficient spare capacity in the event of a hardware failure.

### Expansion/Upgrade Opportunity Action Items

The following are capacity expansion and upgrade opportunities:

#### Low Hardware Capacity

The following hardware additions are needed for 3% Growth:

- 1 additional 24-port DS1 Circuit Pack(s)

#### Unsupported Cabinets/Carriers

**1** Cabinet/Carrier in this system has been classified '**End of Manufacturer Support**' by Avaya. Replacement hardware and/or technical support will not be provided by the manufacturer. Using unsupported hardware in an enterprise environment can expose the organization to significant liabilities. Upgrading unsupported hardware to a current model ensures continued technical support and availability of replacement parts from Avaya.

*See the section called "Cabinet/Carrier Analysis" for additional details.*

#### Unsupported Cards

**1** of this system's cards has been classified '**End of Manufacturer Support**' by Avaya. Replacement hardware and/or technical support will not be provided by the manufacturer. Using unsupported hardware in an enterprise environment can expose the organization to significant liabilities. Upgrading unsupported cards to a current model ensures continued technical support and availability of replacement hardware from Avaya.

*See the section called "Card Analysis" for additional details.*

