![InfoPlus®]

Security

Security Audit

How secure is your PBX from unintended access and use?

Just like a computer hacker, a PBX hacker employs an array of complex hacking tools ranging from password-stealing software to automatic dialers that are designed to circumvent common security measures. And hackers are difficult to detect until the damage is already done. Sometimes resulting in the loss of thousands of dollars. Sometimes resulting in the loss of vital corporate information. In addition to external threats, companies must protect themselves from unintended internal use of communications resources. These are sophisticated problems that require sophisticated solutions.

We have the solutions. Developed with an eye towards customer use, our Security Audit is comprised of 85 separate analyses for both the PBX, Call Pilot and

Meridian Mail systems. Designed to exceed current industry standards, the Security Audit is a comprehensive consultative report that identifies every conceivable "hole" or weak spot in the PBX and Mail System. The reports not only have detailed analyses and assessments of how the PBX is programmed, they specify, in user-friendly language, how to take corrective action to enhance security and prevent unauthorized use in the future. That's the kind of protection against unwanted access and use that's needed today.

No hardware or software, and no data preparation is required to perform a Security Audit. All that is needed is remote access to the PBX and Meridian Mail (1st and 2nd Level passwords will be required). Once we have the necessary password information, we retrieve the necessary data to complete the audit.

Additional Features and Benefits of the Infoplus Security Audit:

- Fast Turnaround—data can be processed and accessed within five business days
- Web Access—reports are published to our secure, password-protected web site, fostering information sharing
- Free Consultation—one hour of consultation is included with each Nortel audit at no charge
- No Learning Curve—data is presented in easy to read format

Some Facts about Toll Fraud and theft of Corporate Information:

- A survey of over 90 businesses uncovered losses from Toll Fraud ranging from a few thousand dollars to $4 million. The "average" loss for all reported business cases is estimated at $168,000.

- Monetary charges stolen through customer premise equipment in the U.S. is approximately $1.3 billion.

- Fortune 1000 companies sustained losses of more than $45 billion in 1999 from theft of proprietary information

  DLD DIGEST & American Society of Industrial Security

> "Most companies don't have the ability to detect when these problems are even occuring."
>
> —Ira Winkler, Author, "What's Happening in Your Company, What You Must Do About It."

Here's a sampling of some of the report topics you'll find in the InfoPlus Security Audit:

Meridian 1:
- Administrative Access
- System Configuration
- Assessing and Measuring Abuse
- Stations
- Trunking
- Controlling Calling Privileges
- Call Routing
- Controlling Feature Access
- Direct Inward System Access
- Automatic Call Distribution
- Multi-Tenant Service

Meridian Mail:
- System Configuration
- Mailbox Passwords
- Mailboxes to Investigate
- Restriction/Permission Lists
- Classes of Service
- Messaging Features
- Voice Services
- Fax Services
- Virtual ACD Agents

Call us today to initiate this important Security Audit to protect your system.
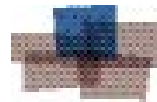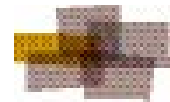
Ask Us About Our Other PBX Services:
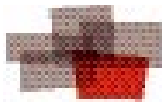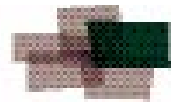
Performance   Configuration   Inventory   Backup

For more information, contact us at 201-476-0600 or sales@infoplusonline.com