

InfoPlus- Login Credentials

In order for InfoPlus to complete our services, we need to access your switch in one of the following ways:

1) Dial-up

Heritage Nortel

- Modem#
- Secure Modem Login ID and password
- Level 1 Communication System Login ID and Password

Avaya

- Modem#
- Secure Modem Login ID and Password
- PPP Login and Password
- CM Login ID and Password (SAT login with Shell Access and access to List Status and Display Commands. More specifically, the password should be created with Prof18 permissions.)

2) SAL

If logging in via SAL, in addition to the CM information (Login ID and password), we will require the following information for accessing the SAL account:

- SAL Remote Concentrator URL – e.g. –
- SAL Concentrator Username and Password
- SEID#

3) VPN

- Public IP Address
- VPN Type/Client
- VPN Login ID
- VPN Password
- Communications System/CM IP Address
- Communications System/CM Login ID
- Communications System/CM Password

4) CallPilot

If logging in via Dial-up:

- Login and Password for Server Name PPP
- IP Address
- Server Name
- Modem#

If logging in with VPN:

- Login and Password for Server Name PPP
- IP Address
- Server Name
- VPN info