

## InfoPlus Services – Product Support Matrix

Service	Supported Manufacturers	Supported Platform(s)	Minimum Required Software Release	Notes
Site Survey	Avaya	Meridian / CS1000	X11 Release 14	
		BCM 50, 200, 400, 450 & 1000	Release 2.0	
		Call Pilot *	Release 2.0	* IP Access ONLY *
		Definity / Communication Manager	Definity Release 4	
		IP Office IP400, IP500 & Linux	Release 4.0	Standard / SCN & Server Editions
SourceBook	Avaya	Meridian / CS1000	X11 Release 14	
		Definity / Communication Manager	Definity Release 4	
		IP Office IP400, IP500 & Linux	Release 4.0	Standard / SCN & Server Editions
Session Manager Book	Avaya	Session Manager	Aura Release 5.2	
Database Backup	Avaya	Meridian / CS1000	X11 Release 22	
		Definity / Communication Manager	Communication Manager Release 12	Requires access to 'Go Shell' command, Linux 'susers' group and Profile 18
Traffic Study	Avaya	Meridian / CS1000	X11 Release 14	
		Definity / Communication Manager	Definity Release 4	
Security Audit	Avaya	Meridian / CS1000	X11 Release 19	
		MeridianMail / CallPilot	Release 10 / 2.0	
		Definity / Communication Manager	Definity Release 4	
GuardianService <i>GuardianService Gold / Platinum</i>	Avaya	Meridian / CS1000	X11 Release 14	For systems pre-Release 22, only the textual backups will be performed
		Definity / Communication Manager	Definity Release 4	Requires access to 'Go Shell' command, Linux 'susers' group and Profile 18
		IP Office IP400, IP500 & Linux	Release 4.0	Standard / SCN & Server Editions