



Inventory Configuration Backup



GuardianService®

For customers with both business contingency and PBX management requirements, Bristol Capital offers GuardianService®—our premium PBX reporting and disaster recovery solution.

PBX Disaster Recovery and Data Protection

From basic data protection and storage to automated, remote restoration services, GuardianService® offers advanced solutions that reduce system downtime and enable recovery from catastrophic system failures quickly and efficiently.

Fully automated, GuardianService® captures and archives all of the files that define every aspect of a PBX system. These files are available 24X7 from a dedicated and secure facility bringing structure and organization to what was previously a local and ad hoc manual responsibility.

Online PBX Management and Analysis

GuardianService® includes monthly updates of the InfoPlus SourceBook, Site Survey and End of Life

Analysis. The service also includes two email-based notification services that highlight potential service issues resulting from programming conflicts, capacity shortages and/or obsolete equipment.

All InfoPlus reports and analyses are available in the InfoPlus database for our customers to share information instantly without the delay, costs and errors of manual data collection. In short, GuardianService® provides our customers with a full range of PBX administrative reports in graphical and textual formats unmatched in the industry.

GuardianService® is hosted remotely as a service-bureau application and requires no additional hardware or expensive software packages.

Protect your PBX with a single, complete package. GuardianService® features monthly updates of the Site Survey, a fresh new SourceBook, eBook notifications and multi-faceted uses of the Online Database.

Four Birds—One Stone

Satisfy business contingency requirements and take advantage of advanced PBX backup services without relying on site visits and manual procedures. But the benefits of the service go far beyond disaster recovery as you'll also have access to current Site Surveys, End of Life Information and SourceBooks for all of the systems you're protecting.

Why Customers Choose GuardianService®

- Satisfy demanding business contingency requirements with no additional overhead or staffing
- Avoid the cost and professional embarrassment associated with prolonged PBX system failures
- Gain Online access to consolidated PBX configuration information that gives your staff and technicians valuable tools when performing remote maintenance and MAC work, for all locations
- Use a powerful database to re-allocate expensive communications resources across the enterprise
- Identify service liabilities associated with continuing End-of-Life announcements

If I copy my PBX data onto disks each month, why do I need GuardianService®?

Common back-up procedures simply do not address all the real-world issues associated with recovery from a disaster. For example, today's standard methods will be of no use should there be a need to establish temporary emergency communications services in another PBX system. Your switch is down and you have to replicate the company's 300 most important phones! Those backup disks are of no use, but GuardianService® can save the day.

Designed with these real-world issues in mind, GuardianService® serves as the industry's only true disaster recovery tool.

“The GuardianService® database enabled me to save thousands of dollars in equipment purchases by pinpointing unused resources and moving them to other locations.”

Ask Us About Our Other PBX Services:



Inventory



Configuration



Performance



Security



Backup

—Glen Gudgeon, Desjardines

For more information, contact
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