

Backup

Data Backup

The industry's most advanced disaster recovery services specifically designed for Avaya and Nortel Networks' PBX platforms.

Data Backup Services can help you implement enterprise-wide disaster recovery routines with minimal cost and fuss.

Most business' contingency plans rely on periodic, manual PBX data backup processes performed by local technicians or personnel. Often overlooked is the inherent fallibility and ad hoc nature of this practice and the lack of enterprise-wide structure in storing, archiving and retrieving of this important data.

Using proprietary collection routines, we can provide remote binary database backups on Avaya and Nortel PBX systems without the need for on site technical support and with zero impact to your business.

**Online access to critical recovery files—
24 hours a day, 7 days a week**

We provide a structured and uniform process, available world-wide 24X7, for the storage and retrieval of these important files. In the event of system failure, data corruption or disk drive failure, current backup files can be retrieved from an encrypted, password-protected web portal and uploaded to the PBX, restoring service in just minutes.

Flexibility

Remote Data backup services can be scheduled according to your business needs—daily, weekly, monthly, quarterly or annually. We can even schedule simultaneous backups across large, multi-site networks to ensure that recovery files are current from one switch to the next, regardless of location.

Implement off-site backup routines across your entire network without adding overhead or additional staff

Supported Platforms

Data Backup Services are available for Nortel Meridian PBX systems (Option 11, 61 and 81) using Release 22 software and above, and Avaya pre-Release 7.1 and all current S8X00 systems. If your system is pre-Meridian 1, Option 21, 51 or 71 (or if your software is pre-release 22), disaster recovery protection is available with GuardianService (see below).

Advanced Disaster Recovery Options

For customers with more rigorous business contingency requirements, we offer GuardianService—our premium PBX management and disaster recovery solution. In addition to ongoing scheduled binary data backups, GuardianService provides enhanced disaster recovery routines and cross-platform restoration capabilities that are compatible with SL1 and pre-release 22 Meridian 1 systems, as well as a comprehensive suite of online PBX management tools.

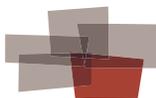
GuardianService - Features and Benefits:

- Backups are inexpensive and transparent to the operation of your PBX
- Backups for all of your systems are stored and retrieved from one common portal, regardless of location or vendor affiliation
- Bring your PBX equipment into compliance with your firm's business contingency requirements with minimal expense
- Supports even the largest multi-vendor PBX networks

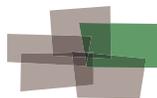
“With sites scattered throughout the country, and served by several different vendors, I am comfortable knowing I have one solution, and one methodology, for disaster recovery at all locations.”

— I. Quinlin, Pertex Corp.

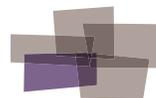
Ask Us About Our Other PBX Services:



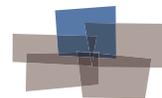
Performance



Configuration



Security



Inventory

For more information, contact us at 201-476-0600 or sales@infoplusonline.com

