

Inventory
Configuration
Performance
Security
Backup

Custom Solutions

Bristol Capital knows that superior customer support sometimes requires extensive changes.

Nortel vendors powered by InfoPlus have access to a range of customized support solutions aimed at increasing the efficiency and accuracy of complex PBX data manipulation projects.

From automated numbering plan expansions and reductions, to cross-platform software migrations, Custom Solutions from InfoPlus deliver results on complex data modification projects while minimizing the impact on your customers' business. More importantly, we can help you turn these tedious, labor-intensive projects into efficient services, freeing up your internal resources to focus on more critical support issues.

Automated Digit Expansion/Reduction

Our proprietary software and database building technology reduces the time and costs associated with customer numbering plan modifications. Addressing not only DN's but all references to

DN's (Hunt, CFW, etc), Bristol Capital's routines eliminate the need for manual data entry, greatly reducing labor hours. A two thousand port digit expansion, going from a 4 to a 5 digit dialing plan will typically take only 48 hours - without any service interruption. Powerful quality control routines ensure complete accuracy by scrubbing all new data looking for errors or omissions. In concert with the digit expansion of the PBX, Meridian Mail is addressed as well. We even offer customized Desi Strip and Station User Guides so you can add a finishing touch to your customer numbering plan modifications.

Bristol Capital has over 250,000 ports of digit expansion experience, on single and multi-location customers, some involving extensive CDP modifications. As a result, we have unparalleled experience and knowledge you can draw upon when addressing these complex projects.

Nortel's Enterprise Software Services Group relies on Bristol Capital for customized data management and outsourcing solutions.

Software Migrations to current Nortel platforms

Using the same system building technology we developed for our Digit Expansion/Reduction and Disaster Recovery capabilities, Bristol Capital can provide migration assistance for those vendors whose customers are upgrading older systems to new Nortel platforms. For example, we'll capture a database from an old Option 21 and modify the data so it's compatible with the a CS 1000, and then upload it to the new system. Database uploads are completed in a fraction of the time it would take to manually reprogram the data and performed with accuracy that only our automated solutions can provide.

Nortel itself has used these services to migrate over 80 locations of a single customer, performing 2 and 3 migrations a day. All were performed on schedule, on budget and error-free.

Global Changes

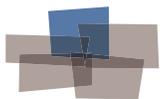
Bristol Capital's Digit Expansion, Software Migration and Disaster Recovery capabilities demonstrate our knowledge and proficiency with PBX data. So, if you're juggling a number plan conversion across 100 PBX systems or you need triple-redundant disaster recovery and data storage spanning three continents, give us a call - we can help.

“Bristol Capital renumbered over 3,000 stations, their features, CLID tables and CDP. And using their customized User Guides, we were able to make sure everyone knew what features they had, and how to use them. It couldn't have gone any better.”

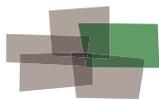
—S. Kaushagen, SAIC

- Reduce internal costs on labor-intensive, time sensitive and critical data entry projects
- Complete software migrations to new Nortel platforms with virtually no manual data entry
- Expand your technical resources without adding overhead or additional staffing

Ask Us About Our Other Services:



Inventory



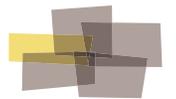
Configuration



Performance



Security



Backup