

Inventory



Site Survey

InfoPlus Site Surveys can be performed and delivered online in as little as an hour.

For more than a decade, CPE vendors and end users have used the InfoPlus Site Survey to automate the arduous and costly process of performing site surveys. Our remote solution delivers a complete online PBX survey in as little as one hour without ever dispatching a technician.

Features and Benefits:

- Consistent survey format across Nortel Meridian 1, Succession, BCM and Avaya Platforms
- Cross-checked port counts including breakouts for Equipped, Working, Spare, Phantom and Virtual
- Common and Peripheral Equipment/Cabnit Maps in bay-face format
- Complete inventory of software packages and installed hardware with card types and vintage information
- IP hardware identification
- Customized End of Life Analysis
- Online Access via the InfoPlus PBX Database
- Patch and Key Code Information
- Email notification service highlighting potential sales and service opportunities
- General system information such as serial numbers, security ID's

Eliminate manual site surveys

We know that technicians are always in short supply and that it's not always possible to pull these valuable resources to perform site surveys. It takes time to manually count cards, pull vintage information and obtain port counts. Factor in driving time to remote locations and you're looking at 4-5 hour process. And after all of this time and internal cost, the survey you'll receive will be nothing more than a few scraps of paper with some scribbled card types and port counts.

Improve efficiency, reduce costs

Not only can we survey your Avaya or Nortel PBX system in a fraction of the time it takes for a manual survey, we create benefit-driven deliverables that add value and transform what is typically an administrative function into a cost saving process. Additionally, online access makes it possible to share survey information across multiple business channels just hours after a request is submitted.

Data Harvesting

Just as Avaya and Nortel PBX systems become more complex and incorporate VoIP technology, so has the port count process. Manufacturer's software can only

Vendors using InfoPlus Site Surveys to support their maintenance contract renewal and development processes recover an average of 18% in unbilled port charges annually.

give you part of the picture, which is why we've developed several proprietary port count analyses that ensure accuracy. Here are just some of the examples of the quality assurance routines we perform on every single survey:

- Verification of SLT counts against actual TNB ports
- Check for incorrect card density values
- Match Card Inventory information against TNB and LUU
- Perform 13 analyses of potential programming anomalies

Proactively identify service issues

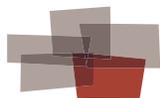
Every InfoPlus Site Survey is accompanied by an email notification that identifies potential service-affecting issues uncovered during the survey process. During the survey process, we'll search for capacity shortages, programming errors and clean-up issues. We'll even check the system for missing area codes.

Customized End of Life Analysis—protect yourself from support liabilities

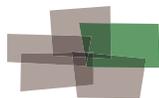
Another by-product of the InfoPlus Site Survey is our customized End of Life Analysis - a robust software and hardware analysis based on factory support information obtained directly from the manufacturer. During the survey process, Bristol Capital's systems

- Manage multiple locations without impacting your staff
- Verify port counts and, in turn, maintenance contract charges
- Survey systems in as little as two hours without dispatching a technician
- Quality assurance and port counting routines ensure the accuracy of all port counts
- Delivers the latest system knowledge long before your staff has been trained
- Dynamic EOL analyses provide complete upgrade plans and help you proactively address support issues
- Support domestic and international locations

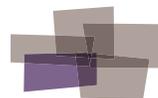
analyze everything from the cabinets down to the individual station. Once we've prepared the analysis, a Factory Support Rating is applied to each PBX surveyed and listed in the InfoPlus PBX database. Ratings link directly to the customized End of Life report for each PBX. This rating system allows you to quickly identify the PBX systems with the most critical upgrade needs and prepare migration plans before major support and liability issues arise. End of Life Analyses are dynamic and are continuously updated online long after the initial survey has been completed.



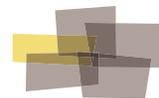
Performance



Configuration



Security



Backup

For more information, contact us at 201-476-0600 or sales@infoplusonline.com



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