



Performance

Traffic Study

The industry's most accurate, comprehensive and customer-friendly traffic study.

At Bristol Capital, we have focused on the need for optimizing your system's performance. Using the same concepts which have made our InfoPlus SourceBook and Security Audits such a powerful tool for customers, we have similarly addressed concerns of your system's performance.

There are several key benefits of our InfoPlus Traffic Study. Professional, consultative reports, supported by color graphics and easy to understand text, remove all confusion from our technical analyses. This is not a "data dump" but a complete analysis with specific recommendations. Besides these benefits, following are some reasons why we believe our studies are the best in the business:

No Hassle, No Excuses

We can initiate a Traffic Study almost immediately upon request, and, more importantly, we can have the completed report on your desk (or your screen) within five business days of completion of data gathering.

Easy To Establish

There is no need to install equipment or dispatch a technician to the site. We remotely poll the switch every hour to obtain the most recent traffic information. This method ensures the collection of complete data because we immediately see the results of the poll. Any problems will result in re polling while the data is still available.

InfoPlus Traffic Studies support Nortel Networks, Avaya, NEC NEAX 2400 and Siemens 9006 PBX platforms.

Easy To Understand

Rather than re-producing raw numerical data, our Traffic Study is a consultative report. It provides all of the data to make proper analyses as well as graphical interpretations and presentations to help look for trends and causations. Our computers also spot and identify areas of potential concern. We even make the use of graphical acetate overlays allowing for direct comparisons. For example, we graphically show the effect changes in operator force and/or call volume have on service measures such as Speed of Answer or queue times. Each Study includes reports on Networks, Junctors, Trunks, Processor and Consoles, and provides a Glossary of terms as well as Nortel established norms, making it the easiest report to understand.

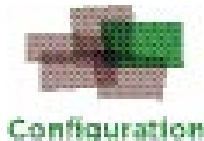
Reduces Operating Cost While Improving Service

Most users find that our Traffic Study pays for itself several times over. You won't have to retain a consultant, purchase software packages or install expensive buffer boxes to utilize our Traffic Study. And the elimination of just a single, unused CO trunk more than covers the cost of a typical 5-day, 12-hour study which means that you can reserve more of your organization's telecom budget for critical system upgrades and migrations.

Ask Us About Our Other PBX Services:



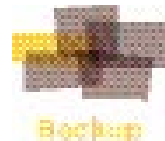
Inventory



Configuration



Security



Backup

Why do you need a Traffic Study?

- Determine if you are spending too much on monthly recurring Telco charges for trunks you may not need.
- Increase business by adding trunks to groups which may be too busy.
- Improve service by ensuring there are sufficient internal resources to serve today's and tomorrow's needs.
- Change console staffing in either number of operators or their hours of work, based on real demand.
- Reduce caller complaints by modifying console staffing and/or trunks.

Multiple locations can be done simultaneously

A communications manager overseeing multiple networked locations will find this capability most helpful. We can perform traffic studies on multiple locations, with no practical limits on the number of sites.

And did we mention?

We even support PBX Systems located internationally! And just like all our other services, the InfoPlus Traffic Study is web-based and can be accessed online for up to three years.

For more information, contact us at 201-476-0600 or sales@infoplusonline.com